Public Service Commission of South Carolina
101 Executive Center Dr., Suite 100
Columbia, SC 29210

Phone: 803-896-5100
Fax: 803-896-5199
www.psc.sc.gov

2 ... // -E
221970

Complaint Form

[Print]

Date: February 14, 2010

Complainant or Legal Representative Information:	* Required Fields

Name * Nicky and Tanya Waters

Firm (if applicable)

Mailing Address * 143 ONeal Shealy Rd

City, State Zip * Gilbert, South Carolina , 29054 803-892-5858   Phone *

E-mail * ntwaters@pbtcomm.net

Name of Utility Involved in Complaint: * South Carolina Electric and Gas

NOTE: If AT&T is the utility involved, please complete the attachment located at the end of this form.

Type of Complaint (check appropriate box below.) *

- [ ] Billing Error/Adjustments
- [ ] Deposits and Credit Establishment
- [ ] Wrong Rate
- [ ] Refusal to Connect Service
- [ ] Disconnection of Service
- [ ] Payment Arrangements
- [ ] Water Quality
- [ ] Line Extension Issue
- [ ] Service Issue
- [ ] Meter Issue
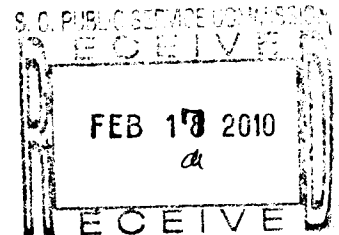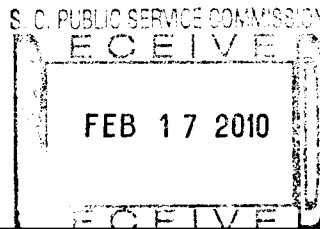- [x] Other (be specific)   9.5 Percent Rate Increase

Have you contacted the Office of Regulatory Staff (ORS)? * [ ] Yes [x] No   **Name of ORS Contact:** _____

Concise Statement of Facts/Complaint: * (This section must be completed. Attach additional information to this page if necessary.)

We feel that it is unnecessary to raise the rates by 9.5 percent again to all customers when we just recently had a rate increase. Our bills are high enough already! Our January 2010 was 200.00 dollars more than last year and we keep our thermostat 2 degrees cooler than this time last year. Customers can't afford the rate increases. Try reducing some of the BIG Bonuses that your Corporate Executives are getting to offset the Cost and you will be saving plenty of money and can probably even REDUCE our rates!

Relief Requested: * (This section must be completed. Attach additional information to this page if necessary.)

Not to raise the rates by 9.5 Percent

S. C. PUBLIC SERVICE COMMISSION
RECEIVED
FEB 17 2010
RECEIVED

S. C. PUBLIC SERVICE COMMISSION
RECEIVED
FEB 17 2010
du
RECEIVED

STATE OF SOUTH CAROLINA   )   **VERIFICATION**
)
COUNTY OF Lexington   )

I, Nicky and Tanya Waters   verify that I have read my complaint filed on 02/14/2010
   Complainant's Name *   Date *
and know the contents thereof, and that said contents are true.

Complainant's Signature *

Internal Use Only	
Processed By	Date
H.E.	

Page 1 of 2